

WESTIN DIPLOMAT RESORT & SPA

3555 South Ocean Drive - Hollywood, Florida 33019
(888) 627-9057 - (954) 602-6000 - (954) 602-7000 fax
Check-in time is 4:00 p.m. / Check-out time is 12:00 Noon.

WELCOME TO THE WESTIN DIPLOMAT RESORT & SPA, where rejuvenating accommodations, magnificent views, and an experience sure to inspire renewal awaits. The Westin provides its guests with many ways to restore, relax, and refresh – and you'll want to take advantage of them all: Seven on-property dining options; an infinity-edged pool with two waterfalls flowing into a 240-foot lagoon pool below; poolside and beachfront cabanas; shopping; charter boats; championship golf; tennis; and a full-service spa. Whether you are here for business, pleasure, or a bit of both, The Diplomat invites you to relax and make yourself at home.

ROOM RATES AND INCLUSIONS: All rates are single/double occupancy per night, and are exclusive of applicable state and local taxes, which are currently 11%. Rollaway beds (only allowed in king bedded rooms) and cribs can be requested and are complimentary. All rooms have refrigerators. There is an additional \$25 per night charge for each guest over two (2) adults sharing the same room. Children up to 21 are free. Maximum of four adults are allowed in a room. In-Room Wireless High Speed Internet Access USD 6.00 per day. Complimentary internet access in hotel lobby.

The Westin Diplomat's guest rooms, common areas, and transportation services are in compliance with the public accommodation requirements of the Americans with Disabilities Act. These facilities will be accessible to and usable by individuals with disabilities who attend and participate in the Annual Meeting. If you have special needs because of a physical disability, please contact the Westin Diplomat at 954-602-6000

THE WESTIN DIPLOMAT ROOM GUARANTEE: All ACNP guests will be required to provide credit card information during the online hotel reservation process to guarantee your reservation. **This card will only be charged if you fail to follow the CHANGE/CANCELLATION Policy below.** Please notify the Westin immediately at 01402.diplomatreservations@westin.com if your credit card information changes prior to November 13th.

PRE/POST MEETING STAYS: ACNP discounted group rates are available three days before and three days after meeting dates; space is limited and based on availability. If your preferred early arrival or late departure dates are not available, you will be waitlisted and notified should they become available. *Note: As pre/post space is limited, we recommend that you make air travel plans after you receive your hotel confirmation.*

CHANGING YOUR OWN RESERVATION: After your hotel reservation is confirmed, you may go online to make changes to your hotel reservation. This opportunity will be available through Wednesday, November 13th. Details on how to access your reservation and make changes online will be provided in your email hotel reservation confirmation.

CHANGES IN YOUR ARRIVAL DATE: You may make your changes online until November 13th, after that, please submit written notice of changes to 01402.diplomatreservations@westin.com. Guests staying at the Westin Diplomat may make changes in their arrival date without penalty up until 72 hours prior to scheduled arrival. Should you change your arrival date to shorten your stay within 72 hours of your arrival date, your one night deposit will be forfeited.

CHANGES IN YOUR DEPARTURE DATE: Guests staying at the Westin Diplomat may change their departure date up until the time of hotel check-in. You will be asked to re-confirm your date of departure upon hotel check-in. Should you make a change in your departure date to shorten your stay after check in, your one night deposit will be forfeited.

HOTEL CANCELLATION POLICY: Should you need to cancel your hotel reservation, you must notify the Westin Diplomat in writing via email at 01402.diplomatreservations@westin.com. Guests staying at the Westin Diplomat may cancel your room without penalty up until 72 hours prior to scheduled arrival date. Should you cancel within 72 hours of your arrival date, a one night deposit will be charged. Failure to arrive at the hotel on your scheduled arrival date will result in the loss of your one night charge, and your room will be released for general sale.

HOTEL CHECK IN CREDIT CARD POLICY: A credit card is required at time of check in. Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. The authorization will hold the funds until check out, at which time the amount actually incurred during the stay will be charged. Authorized amounts may take up to 30 days after departure to be released by your bank or financial institution and the hotel will not be responsible for any resulting fees or charges.

QUESTIONS ABOUT HOTEL RESERVATIONS? Contact the Westin Diplomat at 954-602-6000 or via email at 01402.diplomatreservations@westin.com.

SMOKE FREE: The Westin Diplomat Resort & Spa announces the introduction of the 'Breathe Westin' program. In response to guest requests, every guest room and all indoor areas are now designated as 'smoke free'. To assist guests who smoke in this transition, the Westin has additional seating and ash bins on the resort grounds. *Note: To ensure a refreshing experience upon each return, Westin Hotels & Resorts enforces its smoke free policy in guest rooms and balconies with a \$200 cleaning fee for violations.*

WESTIN DIPLOMAT ROOM DESCRIPTIONS:

\$254/nt plus tax / Run of House Room



Guest rooms are beautifully appointed and feature Heavenly Beds®, rich wood furnishings and oversized windows. The marble bathrooms feature a separate glass-enclosed shower and comfort tub, and Heavenly Bath® products.

\$270/nt plus tax (Westin Main Tower) / Grand Deluxe Room



Grand Deluxe guest rooms boast beachfront views and an open air balcony. Lounge on the comfortable sofa or relax in our queen-size Westin Heavenly Bed® with crisp linens for a blissful night's rest. Pamper yourself in the Heavenly Bath®, equipped with a marble tub and separate glass enclosed shower.

\$294/nt plus tax (Westin Main Tower) / Corner Suite



Corner suites offer various floor plans with oversized accommodations that include a king-sized Heavenly Bed®, conversation area and dining area. The Club Floor suites provide access to The Westin Executive Club Lounge. The Executive Club Lounge, located on the 33rd floor, provides spectacular views from its 10,000-square foot lounge. The Lounge features its own concierge, complimentary continental breakfast, evening cocktail service and complimentary hors d'oeuvres.

STANDARD ROOM AMENITIES

Entertainment

- In-Room Video Games
- Cable Television
- Television with Internet Access
- CD Player/Radio
- In-Room Movies

Bathroom

- Separate Bath and Shower
- Spacious Bathroom
- The Heavenly Bath®

Office/Telecom

- Voicemail
- Dual-Line Speaker Telephone
- Data Port

Dining

- 24-Hour In-Room Dining
- Minibar

Room Features

- 100% Non-Smoking Guest Rooms
- In-Room Safe
- Connecting Rooms Available

Accessibility Features

- Accessible Shower and/or Bath

Room Amenities & Services

- The Heavenly Crib (SM)
- Cribs Available
- Video Check-Out

Internet Access

- Wireless High Speed Internet Access
USD 6.00 per day

WESTIN BUSINESS CENTER

The Westin Diplomat Resort provides a full service Business Center, with fax services, copying services, personal computer use and High Speed Internet Access, located conveniently near the connecting convention center walkway. One of the largest business centers in a hotel or convention center in the country, open daily for all of your business needs. They also handle the sending and receiving of packages, and will ensure timely delivery of faxes and messages that come to you via the center.

WestinWORKOUT®

Take advantage of complimentary access to the exceptional WestinWORKOUT® Gym during your stay. Opt for a class, or go it alone: from cardio trainers, runners, and weightlifters to anyone interested in working toward fitness, you'll find the perfect pace and the right equipment in our roomy, new facilities. The most distinguished names in fitness equipment are represented here, such as Life Fitness and Precor, with plenty of choices to accommodate a renewing workout. The workout facilities are designed for a diverse range of exercise choices, from running, stair climbing and bicycling to weightlifting, calisthenics and swimming. Get your laps in at our large pool facilities or look forward to a refreshing dip in pool or ocean after your routine.

WESTIN KIDS CLUB

Westin Kids Club® continues to be the industry front-runner, with kid-friendly initiatives designed to pamper the pint-size bodies, minds and souls of children four to twelve years old. They offer family friendly movies in your rooms and free children's television programming. They will take care of the fundamentals, too, from children's room service and special kids items in the refreshment center to high chairs and our signature Heavenly Crib® to escort baby into dreamland. Meals will be a cinch with our

special children's menu, plus a placemat designed to entertain and inform kids with activities and environmental messages and with space for coloring with our Westin crayons. For more information call The Westin Diplomat Resort & Spa at (954) 602-8921.

Sessions:

- \$35 1/2 Day Sessions: 9:00 AM - Noon or 1:00 PM - 4:00 PM
- \$70 Full Day Session: 9:00 AM - 5:00 PM, includes lunch
- \$50 Kids Night Out, Friday: 5:00 PM - 9:00 PM

All sessions include a snack, \$10 to add a full meal.

Advance reservations are strongly recommended because the Westin Kid Specialists will adjust activities and programming to accommodate the varying ages, number of guests, season and weather. Visit the Westin Fun Desk in the main lobby for details, scheduling & reservations or [click here](#) to contact our Director of Fun via email. And, don't forget to sign your children up for the new [SPG Kids Pass!](#)

BELL STAFF

Bellmen are located at the resort's main entry and in the Main Lobby. They are available to assist with portorage, luggage storage and on-site shuttle service.

HOTEL PARKING

To make parking convenient with valet and self-parking available 24 hours a day. Self-parking is located at a multi-level facility, connected through a covered skywalk. Parking rates are: valet parking at \$24 per day and self parking across the street at \$20 per day with in/out privileges.

DRIVING DIRECTIONS

From North

Take Interstate 95 South to Exit 18 (old Exit 21). Turn left onto Hallandale Beach Boulevard and proceed 3.5 miles. Turn left onto S. Ocean Drive (Route A1A). The hotel is located on the right.

From South

Take I-95 North to Exit 18 (old Exit 21). Turn right onto Hallandale Beach Boulevard. Proceed to S. Ocean Drive (Route A1A) and turn left. The hotel is located on the right.

From West

Take Interstate 75 East to Interstate 595 East. Then proceed to I-95 South. Take Exit 18 (old Exit 21) and turn left onto Hallandale Beach Boulevard. Proceed to S. Ocean Drive (Route A1A) and turn left. The hotel is located on the right.

AIRPORT TRANSPORTATION

ACNP guests may choose to board an airport shuttle from the Ft. Lauderdale Airport to the ACNP hotels, take a taxi, or make arrangements for a private transfer. Details regarding these options follow:

Shared Ride - Shuttle Service

Go Airport Shuttle and Executive Car Service provides airport/hotel shuttle service from the Ft. Lauderdale Airport to the Westin Diplomat or Crowne Plaza Hollywood Beach. One way fare is \$13 (includes gratuity). No reservations are needed for the transfer from the airport to the hotel; meet the shuttle at the airport lower level curbside (maximum 30-minute wait for a shuttle, but most shuttles leave within ten minutes). Shuttles stop at multiple hotels (up to 45 minutes) along the way. For return trip from the Westin Diplomat or Crowne Plaza Hollywood Beach to the Ft. Lauderdale airport, a reservation is required with minimum 24-hour notice. One way fare is \$13 (includes gratuity).

Shuttle will make multiple stops on the return trip as well. To make a return reservation, call 954-561-8888 or 800-244-8252, or www.go-airportshuttle.com.

Private Transfer

Go Airport Shuttle and Executive Car Service provides private airport/hotel transfers from the Ft. Lauderdale Airport to the Westin Diplomat or Crowne Plaza Hollywood Beach:

Arrival Transfer from Ft. Lauderdale Airport to Westin or Crowne Plaza: No reservations are needed for this transfer from the airport to the hotel; request a private sedan outside of baggage claim. Estimated 5-10 minute wait for a sedan. One way fare is \$45 (plus gratuity).

Arrival Transfer with Meet and Greet Service: You may arrange for a driver to meet you at baggage claim with a sign bearing your name, assist you with your luggage, and transfer you to the Westin or Crowne Plaza for a one way charge of \$63.25 (plus gratuity). Reserve by calling 954-561-8888 or 800-344-8252 or online at www.go-airportshuttle.com.

Return Transfer from Westin/Crowne Plaza to Ft. Lauderdale Airport: For a return transfer from the Westin Diplomat or Crowne Plaza Hollywood Beach to the Ft. Lauderdale airport via a private sedan, a reservation is required with minimum 24-hour notice. One way fare is \$45 (plus gratuity). To make a reservation, call 954-561-8888 or 800-244-8252, or www.go-airportshuttle.com.

Taxi Service

You may choose to catch a cab for your airport/hotel transfer. Estimated one-way fare to/from the Ft. Lauderdale Airport to the Westin Diplomat or Crowne Plaza Hollywood Beach is \$35 (plus gratuity). From Miami International airport it is approximately \$65.